The Firm as a Collaborative Community: Reconstructing Trust in the Knowledge Economy

by

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DESCRIPTION

This volume explores the changing nature of community in modern corporations. Community within and between firms -- the fabric of trust so essential to contemporary business -- has long been based on loyalty. This loyalty has been largely destroyed by three decades of economic turbulence, downsizing and restructuring. Yet community is more important than ever in an increasingly complex, knowledge-intensive economy. The thesis of this volume is that a new form of community is slowly emerging -- one that is more flexible and wider in scope than the community of loyalty, and that transcends the limitations of both traditional Gemeinschaft and modern Gesellschaft. We call this form 'collaborative community'.

TABLE OF CONTENTS

Introduction .Paul Adler and Charles Heckscher

Part I: Framing Concepts

- 1. Towards Collaborative Community, Paul Adler and Charles Heckscher
- 2. Theory of a Real-Time Revolution, *Charles Sabel*
- 3. The Self in Transition: From Bureaucratic to Interactive Social Character, *Michael Maccoby*

Part II: Community Inside Corporations

- 4. Differentiated Networks, Jay Galbraith
- 5. Beyond Hacker Idiocy, Paul Adler
- 6. Healthcare Organizations as Collaborative Learning Communities, *Michael Maccoby*
- 7. Hyperconnected Net Work, Anabel Quan-Haase and Barry Wellman
- 8. Collaborative Community and Employee Representation, Saul Rubinstein

Part III: Community Across Corporations

9. Building Inter-Firm Collaborative Community , *Lynda Applegate* 10. Collaboration in Supply Chains, *John Paul MacDuffie and Susan Helper*

Part IV: The Process of Change

- 11. A Note on Leadership in Collaborative Communities, *Michael Maccoby and Charles Heckscher*
- 12. The Strategic Fitness Process, Charles Heckscher and Nathaniel Foote
- 13. The Power to Convene: Leadership in Interfirm Networks, *Mark Bonchek and Robert Howard*

ABOUT THE AUTHORS

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